



**Ship Method: (Customer agrees to pay for expedited shipping service, if selected)**

- First Overnight – Shipment is delivered by 8:30 AM Next Business day from day shipped
- Priority Overnight – Shipment is delivered by 10:30 AM Next Business day from day shipped
- Standard Overnight – Shipment is delivered before end of Next Business day from day shipped
- 2nd Day – Shipment is delivered on 2nd Business Day from day shipped
- 3rd Day – Shipment is delivered on 3rd Business Day from day shipped
- Ground – Shipment is delivered in the standard transit time period from origin to destination

**Residential:**

- All shipments going to a non-commercial address are considered residential and incur a flat \$5 per order drop ship fee.

**Lift Gate:**

- A lift gate is a device on the back of a vehicle that operates by mechanically raising during loading and unloading of goods. This service is always used by LTL carriers for deliveries made to a location that does not have loading dock or forklift. Lift gate service incurs an additional charge, which varies depending on the carrier used for shipment.

**Signature Required:**

- Shipment is delivered only when someone is present to sign for the package at the delivery address. Carrier makes 3 attempts to deliver the shipment. Carrier leaves a tag after each attempt. After the final attempt the carrier will hold the shipment at the local carrier facility for a standard period of time before returning to the shipper. The recipient can pick the shipment from the local facility while it's held before being returned to the shipper.

**Ship Complete:**

- Once this option is selected, the order ships only once all the items are available to ship. If the order has back ordered item(s); the in stock items remain allocated to the order and are ready to ship as soon as the back ordered item(s) becomes available.

**White Glove Service:**

- White glove service is a special service used when shipping a non-traditional LTL shipment to a residence. It includes: Inside Pickup or Delivery, unpacking and removing debris and lift gate service. White Glove Service incurs an additional charge, which varies depending on the carrier used for shipment.